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# A data-driven multidimensional assessment model for English listening and speaking courses in higher education

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Based on multiple assessment approach, this study used factor analysis and neural network modeling methods to build a data-driven multidimensional assessment model for English listening and speaking courses in higher education. We found that: (1) Peer assessment, student self-assessment, previous academic records, and teacher assessment were the four effective assessors of the multi-dimensional assessment of English listening and speaking courses; (2) The multidimensional assessment model based on the four effective assessors can predict the final academic performance of students in English listening and speaking courses, with previous academic records contributing the most, followed by peer assessment, teacher assessment, and student self-assessment. Therefore, a multidimensional assessment model for English listening and speaking courses in higher education was proposed: the academic performance of students (on a percentage basis) should be composed of 29% previous academic records, 28% peer assessment, 26% teacher assessment, and 17% student self-assessment. This model can guide teachers to intervene with students who need help in a timely manner, based on various assessors, thereby effectively improving their academic performance.

#### KEYWORDS

assessment methods, English listening and speaking courses, factor analysis, neural network modeling, peer assensment, self assessement, teacher assessment

### 1. Introduction

Assessment is one of the most complex cognitive behavior in the cognitive domain of educational goals (Bloom, 1956), and requires a rational and in-depth assessment of the essence of things. Currently, educational assessment is mostly static assessment or standardized testing (normative/standardized assessment; Haywood and Lidz, 2006). The tools and processes used in such assessments are standardized, and individual abilities are represented by statistical numbers (Sternberg and Grigorenko, 2002). The advantage of static assessment lies in its design objectivity, precision, and structuralism. However, it only provides test scores, focuses only on students' existing abilities, and the teacher is the only assessor. This assessment method is one-sided, easily leading students into a repetition of ineffective rote memorization tactics, seriously undermining students' learning interest and confidence (Thanh Pham and Renshaw, 2015). The teaching assessment of listening and speaking courses in universities, which are often the first to incorporate new teaching methods such as digital technologies, must evolve from traditional static assessment methods to more comprehensive and accurate ones. Therefore, it

is necessary to reform and improve the teaching assessment system of these courses.

The multiple assessment approach (Maki, 2002), based on the theory of multiple intelligences and constructivism, emphasizes the diversity of assessment methods, content, and subjects (Linn, 1994; Messick, 1994; Brennan and Johnson, 1995; Flake et al., 1997; Lane and Stone, 2006; Lane, 2013). Among them, the diversification of assessment subjects refers to the assessment of students by teachers (teacher assessment), student peers (peer assessment), and students themselves (student self-assessment). This is beneficial for expanding the sources of assessment information and potentially improving the reliability and validity of the assessment (Sadler, 1989; Shepard, 2000; Hattie and Timperley, 2007; Li et al., 2019; Ghafoori et al., 2021). The diversification of subjects aims to break the single-subject assessment model, allow more people to participate in the assessment activities, and transform assessment from one-way to multi-directional, to construct an assessment model that combines student self-assessment, peer assessment, and teacher assessment.

Student self-assessment is the learner's value judgment of his or her own knowledge and ability level (Bailey, 1996); peer assessment is the value judgment of a student's ability level, course participation, and effort by classmates (Topping et al., 2010); and teacher assessment is the value judgment of a student's learning situation made by the teacher. Educationalist Rogers believes that true learning can only occur when learners have a clear understanding of learning goals and assessment criteria (Rogers, 1969). Students as the main assessors embody the idea that "assessment is a learning tool" (Sitthiworachart and Joy, 2003), which is conducive to enhancing students' metacognitive and self-regulation abilities (Nicol, 2010), promoting teachers and students to discover each other's strengths and weaknesses, and timely improving temporary shortcomings. However, when using these three sources of assessment, we must be cautious about potential biases, such as reliability, grading, social response bias, response style, and trust/ respect (Dunning et al., 2004; van Gennip et al., 2009; Van Gennip et al., 2010; Brown et al., 2015; Panadero, 2016; Meissel et al., 2017). To ensure optimal conditions for accuracy and avoid known pitfalls, both teachers and students should strive to be as objective as possible when evaluating performance. This highlights the importance of having a comprehensive assessment system rather than relying on a one-sided system.

Research on the diversification of assessment subjects has mainly focused on exploring the relationship between the three types of assessment mentioned above (To and Panadero, 2019; Xie and Guo, 2022). Studies showed that the relationships between the assessment subjects are weak (Boud and Falchikov, 1989; Falchikov and Boud, 1989; Falchikov and Goldfinch, 2000; Chang et al., 2012; Brown and Harris, 2013; Double et al., 2020; Yan et al., 2022). For instance, the results of student self-assessment and peer assessment were not consistent with the assessments given by teachers (Goldfinch and Raeside, 1990; Kwan and Leung, 1996; Tsai et al., 2002). Some studies have found that 39% of students overestimate their performance (Sullivan and Hall, 1997), while other studies have found that students' self-assessment scores were significantly lower than the scores given by teachers(Cassidy, 2007; Lew et al., 2009; Matsuno, 2009). The results of these studies were influenced by the type of task and the individual characteristics of the learners, and these factors need to be considered when interpreting the results. This allows for the possibility of conducting a factor analysis to differentiate assessments from the various assessors involved.

In addition to the factors related to the assessment subjects, students' previous academic performance is also a key factor that influences their current academic performance due to the cumulative effect of learning (Plant et al., 2005; Brown et al., 2008). As a student progresses through their education, the knowledge and skills they acquire build upon each other. Thus, if a student struggles in a prerequisite course or fails to master certain concepts, it can hinder their ability to succeed in subsequent courses. Additionally, a student's previous academic performance can affect their confidence and motivation, which can in turn impact their current academic performance (Ciarrochi et al., 2007). There are situations where previous performance has a stronger influence than other predictors, creating what is known as an autoregressive relationship (Biesanz, 2012). Overall, previous academic performance can serve as an assessor of future academic success, highlighting the importance of consistent effort and dedication in one's education. Therefore, in this study, we also included previous academic performance in the construction of the multidimensional assessment model.

With the increase of assessors in the assessment system, it is a more meaningful research problem to mine the association of various assessors in the data to provide decision-making guidance for education. Currently, in the field of computer science, the representative methods for data dimensionality reduction and modeling are factor analysis (Kim et al., 1978) and machine learningbased predictive modeling (Alpaydin, 2016). This study used the two methods to reduce dimensionality and model different sources of assessment information, and discovered patterns in complex data.

Factor analysis is a multivariate statistical method that can screen out the most influential factors from numerous items and use these factors to explain the most observed facts, thus revealing the essential connections between things (Tweedie and Harald Baayen, 1998). Factor analysis has a long history of successful application in corresponding education research (Cudeck and MacCallum, 2007). For instance, in China scholars analyzed various items that affect students' comprehensive quality using factor analysis, calculated each student's comprehensive score, and compared it with traditional assessment methods. They found that this method can make up for the shortcomings of relying solely on Grade Point Average (GPA) (Chang and Lu, 2010).

The application of machine learning-based predictive modeling methods in assessment studies has also become increasingly widespread. Among them, the neural network model, inspired by the structure of the human brain neuron, can simultaneously include multiple predictive variables in the model and calculate the contribution of variables to the model (Lecun et al., 2015). It is a multilayer perceptron. During the training phase, the connections between layers are assigned different weights. The hidden layer(s) also performs a kind of dimensionality reduction (like PCA) which helps to learn the most relevant of the many (correlated) features. It can implicitly detect all possible (linear or nonlinear) interactions between predictors which is advantageous over general linear regression models when dealing with complex stimulus-response environments (e.g., Tu, 1996). Scholars found that compared to the regression methods, the deep learning-based models were more effective in predicting students' performance (Okubo et al., 2017; Kim et al., 2018). Online English teaching assistance system, using decision tree algorithms and neural network models, was also implemented, which improved the efficiency of teaching (Fancsali et al., 2018; Zheng et al., 2019; Sun et al., 2021). However, the hidden layer(s) likes a black box, as the common factors inside cannot be directly observed. Therefore, it is necessary to combine with other methods to "unbox" the intermediate stage.

Factor analysis and machine learning methods have different approaches, but they can be combined to improve the interpretability of the model. For instance, factor analysis can be used as a pre-processing step to simplify the input items before feeding them into a machine learning model. This reduces model complexity and clearly extracts factors and their constituent components. Machine learning methods can improve the predictive accuracy, aiding in interpreting the factor analysis results. The combination of the two methods has been used in various fields (Nefeslioglu et al., 2008; Marzouk and Elkadi, 2016), including education (Suleiman et al., 2019). Hence, this study attempts to combine factor analysis and machine learning methods in assessing English listening and speaking courses in universities to investigate the feasibility of using a multidimensional assessment model in these courses.

### 2. The present study

As mentioned, this study aims to explore effective assessment methods for English listening and speaking courses in higher education and construct a multidimensional assessment model. Specifically, it has two main research questions: (1) What are the key factors of the multidimensional assessment model? (2) Can the multidimensional assessment model constructed based on these key factors predict students' academic performance, and what is the significance of each factor in the model?

To address the above issues, we collected assessment data from various sources, including peer ratings of learners' language abilities and classroom performance, self-ratings by learners, teacher ratings, and previous academic records. With the help of computational science methods, specific assessment factors were extracted from complex data, and the assessment factors were tested to see if they could successfully predict students' current academic performance (See Figure 1 for an illustration). We hypothesized that: (1) factor analysis can distinguish different sources of assessment data, which can be summarized into four common factors: previous academic records, peer assessment, and teacher assessment, and student selfassessment; (2) the neural network model can use these four common factors to establish a prediction model for students' academic performance.

### 3. Methods

### 3.1. Participants

Sixty-two undergraduate students majoring in English from a university in China were recruited for this study. Among them, there were 55 female and 7 male students, with a *mean* age of 19.37 years ( $SD_{age}$ =0.71), ranging from 18 to 21 years old. All participants were native Chinese speakers with English as their second language, with a

*mean* age of acquisition (AOA) of 8.65 years ( $SD_{AOA} = 1.56$ ). Prior to the experiment, all participants signed an informed consent form.

### 3.2. Tools

The research tools used in this study were mainly paper-andpencil materials, including a background survey questionnaire, a student self-assessment scale, a peer assessment scale, a teacher assessment scale, and tests.

- The background survey questionnaire included three items: the English score in the college entrance examination (out of 150 points), the academic grade in the first semester of the listening and speaking course (out of 100 points), and the academic grade in the second semester of the listening and speaking course (out of 100 points).
- The student self-assessment scale required students to assess their own English proficiency, including listening ability, speaking ability, reading ability, and writing ability. It was a five-point Likert scale.
- The peer assessment scale required students to rate their classmates, except for themselves, based on their understanding of their classmates and their performance in the course. The scale included seven items: listening ability, speaking ability, reading ability, writing ability, class participation, cooperation and competitiveness awareness, and learning attitude and perseverance. It was also a five-point Likert scale.
- The teacher assessment scale required teachers to grade each student (out of 100 points) based on their comprehensive performance in the course.
- The tests included regular in-class tests and the final exam. There were seven regular in-class tests, with multiple-choice questions based on IELTS listening and a listening textbook. The average correct rate of the seven quizzes was used to represent the students' in-class test score (in percentage). The final exam comprised of a combination of randomly selected textbook exercises and TOEFL listening questions. The students' current academic performance was being evaluated based on the final exam score (out of 100 points).

### 3.3. Data collection

This study was conducted in the English Listening and Speaking course for undergraduate English majors. The course lasted for 16 weeks, with two class hours per week, taught offline by one teacher. The textbook used in the course was the *Viewing, Listening and Speaking, Student Book*, authored by Zhang E., Deng Y., and Xu W., published by Shanghai Foreign Language Education Press in January 2020, with an International Standard Book Number of 978–7–5,446-6,080-8.

In the course small group presentation sessions were designed, with each group consisting of 3–4 students, who chose a topic to prepare and present together, thereby enhancing the teacher's understanding of the students and the students' understanding of each other. Starting from the seventh week, in-class tests were randomly



arranged before class, totaling seven times. At the end of the course, students completed the background survey questionnaire, selfassessment scale, and peer assessment scale. Finally, a final exam was administered, and the teacher evaluated the students' test scores and rate each student based on his/her classroom performance.

### 3.4. Data analysis

### 3.4.1. Factor analysis

First, the data of 16 items were analyzed using Kaiser-Meyer-Olkin (KMO) test (Kaiser, 1974) and Bartlett's sphericity test (Stone et al., 2008) in JMP 14 Pro software (SAS Institute Inc., Cary, NC) to determine if the data was the factorability of the data for factor analysis (a KMO value of less than 0.60 indicates unsuitability for factor analysis, and if the null hypothesis of Bartlett's sphericity test is accepted, factor analysis cannot be performed). Second, items with

loading of greater than or equal to 0.30 were determined to be statistically significant. Third, maximum likelihood method and oblimin rotation technique based on a correlation matrix were used to extract the factors and determine the number of factors. Fourth, common factors were extracted, and the factors were named to determine whether they reflected students' self-assessment, peer assessment, teacher assessment, and previous academic records, respectively.

We also conducted a confirmatory factor analysis using seven items due to the small sample size, which is generally recommended to have at least 10 people per item for factor analysis (Costello and Osborne, 2005). By shrinking the items to seven (Marsh et al., 1998), our sample had approximately 9 people per item. The selected seven items were specifically focused on listening and speaking courses, including academic grades in the first and the second semester, self-assessed listening and speaking ability, peerassessed listening and speaking ability, and teacher assessment. These items were chosen because they better represented the four hypothesized factors.

### 3.4.2. Neural network modeling

Using neural network modeling method in JMP 14 Pro software (SAS Institute Inc., Cary, NC), with the common factors extracted by factor analysis as the predictors (the standardized mean values of the items included in the common factors; e.g., Suhr, 2005, 2006), a predictive model for academic performance was constructed to explore the key assessment predictors affecting academic performance. The specific parameters of the model were as follows: the neural network model had three layers (input layer, hidden layer, and output layer), with three nodes in the hidden layer and a hyperbolic tangent (TanH) activation function. The model learning rate was set at 0.1, the number of boosting models was 10, and the number of tours was 10. In order to address the issue of overfitting, cross-validation was employed in the study. K-fold cross-validation was deemed more suitable when dealing with small sample sizes (Refaeilzadeh et al., 2009). This method divides the data into K subsets, and each of the subsets is used to test the model fit on the remaining data, resulting in K models. The best-performing model, based on test statistics, is selected as the final model. 10-fold cross-validation is typically recommended as it provides the least biased accuracy estimation (Kohavi, 1995).

The feature importance of each predictor in the model (feature importance) was calculated using the dependent resampled inputs method, with values ranging from 0 to 1. A value greater than 0.10 was considered a key factor affecting the outcome variable (Saltelli, 2002; Strobl et al., 2009). To avoid grouping errors in the cross-validation dataset, the 10-fold cross-validation process was repeated 100 times (iterations), and the model fit and the feature importance of predictors reported were the *means* of these 100 iterations (Were et al., 2015).

### 4. Results

### 4.1. Results of the factor analysis

The results of the factorability test for factor analysis based on 16 items showed that the KMO value was 0.75, and the Bartlett's sphericity test was significant ( $\chi^2$ =533.56, *df*=120, *p*<0.001), indicating the validity of conducting factor analysis on the data.

Four factors were extracted using the maximum likelihood method and oblimin rotation technique on a correlation matrix. The extraction was based on the eigenvalues (>1) and the "elbow" on the scree plot (refer to Figure 2) where the item's load on the common factor reached 0.30. As shown in Table 1, the results of the factor analysis were ideal, with a cumulative explained variance of 74.22%.

The results of the factorability test for factor analysis based on 7 selected items showed that the KMO value was 0.63, and the Bartlett's sphericity test was significant ( $\chi^2 = 156.78$ , df = 21, p < 0.001), indicating the validity of conducting factor analysis on the data. The four factors identified by the confirmatory factor analysis were shown in Table 2, and the cumulative explained variance of 84.99. Since this analysis was a supplementary analysis to validate the findings based on 16 items, we will continue to use the 16 items in the neural nets model.



# 4.2. Results of the neural network modeling analysis

As factor analysis cannot directly provide a predictive model for student academic performance, we need to use the neural network model method to build this predictive model on this basis. As shown in Figure 3, using the four standardized common factors obtained from factor analysis (the *mean* of the items contained in the standardized common factors) as predictor variables, the model fits of the predictive model for the academic performance in the current academic performance of the participants were acceptable (Mean  $r^2_{training} = 0.84$ , SD  $r^2_{training} = 0.02$ ; Mean  $r^2_{test} = 0.78$ , SD  $r^2_{test} = 0.14$ ).

We further calculated the feature importance of the four common factors in the model (see Figure 4). The results showed that all assessors played a critical role in predicting the academic performance in the current academic performance of the participants (Mean  $_{feature} > 0.10$ ). The feature importance of the four assessors was as follows: previous academic records (Mean = 0.38; SD = 0.09), peer assessment (Mean = 0.36; SD = 0.08), student self-assessment (Mean = 0.22; SD = 0.09), and teacher assessment (Mean = 0.33; SD = 0.09). Among the four assessors, previous academic records, peer assessment, and teacher assessment had a greater contribution than student self-assessment.

# 4.3. The multidimensional assessment model in a percentage system

Based on the above results, we preliminarily constructed a multidimensional assessment model for English listening and speaking courses in higher education institutions (as shown in Figure 5).

The model was composed of a set of 16 assessment items. Based on the results of factor analysis, the four largest common factors that had the most impact were selected. The *mean* of the TABLE 1 Loading of the 16 items of the multidimensional assessments in the factor analysis.

Items	Factor 1	Factor 2	Factor 3	Factor 4			
Peer assessment							
Cooperation and competitiveness	0.97						
Listening ability	0.91						
Speaking ability	0.88						
Reading ability	0.85						
Writing ability	0.85						
Class participation	0.83						
Learning attitude and perseverance	0.57						
Self-assessment							
Listening ability		0.81					
Reading ability		0.78					
Speaking ability		0.78					
Writing ability		0.77					
Previous academic records							
Grade of the first			0.83				
semester's listening							
and speaking course							
Grade of the second			0.73				
semester's listening							
and speaking course							
In-class test score			0.51				
English score in the			0.41				
college entrance							
examination							
Teacher assessment							
Student's				0.63			
performance							
Variance	5.58	3.10	2.61	0.59			
Communicative	34.85	54.20	70.53	74.22			
Percent (%)							

Only the loadings with absolute values greater than 0.30 are displayed.

items included in the common factors was standardized as the predictive variable of the neural network model, and a predictive model of student academic performance was constructed. Since the contribution of each predictive variable in the original model included both the main effect of the predictive variable and the interaction effect with other variables, the sum of the feature importance was greater than 100%. In order to make the maximum predicted value of academic performance 100 points, we converted the model to a percentage system. While this process was deemed necessary for our study because most courses in China use the centesimal system, it may not be necessary for other studies. The results showed that students' academic performance (in percentage) should be composed of TABLE 2 Loading of the 7 items of the multidimensional assessments in the factor analysis.

Items	Factor 1	Factor 2	Factor 3	Factor 4			
Peer assessment							
Listening ability	0.98						
Speaking ability	0.87						
Self-assessment							
Speaking ability		0.99					
Listening ability		0.67					
Previous academic records							
Grade of the second semester's listening and speaking course Grade of the first			0.89				
semester's listening and speaking course							
Teacher assessment							
Student's performance				0.98			
Variance	1.87	1.54	1.54	1.00			
Communicative Percent (%)	26.71	48.70	70.64	84.99			

Only the loadings with absolute values greater than 0.30 are displayed.

29% for previous grades, 28% for peer assessment, 26% for teacher assessment, and 17% for student self-assessment.

### 5. Discussion

# 5.1. The effective components of the multidimensional assessment model based on factor analysis

The four common factors reveal that the seven assessments from classmates have high loading on factor 1, which reflects the results of peer assessment. Therefore, factor 1 can be named "peer assessment." The four assessments from student themselves have high loading on factor 2, which reflects the results of student self-assessment. Therefore, factor 2 can be named "self-assessment." The four items from the first two semesters' listening and writing grades, the in-class test score and the English college entrance exam score, have high loading on factor 3, reflecting the early academic performance of the participants. Therefore, factor 3 can be named "previous academic records." The teacher's assessment has high loading on factor 4, which reflects the rating results of the teacher. Therefore, factor 4 can be named "teacher assessment." The result indicates that the assessment items from different sources are relatively independent and have a certain level of discriminant validity. The multiple assessments of students' English listening and speaking courses can be composed of these four factors.

### 5.2. A predictive model for student academic performance based on neural network model method

The results of the predictive model built using the neural network method showed that the four assessors (previous academic



#### FIGURE 3

Distribution of the model fits of the neural network model. This figure shows the mean r<sup>2</sup> values obtained from 100 iterations of the training and test groups, and the error bars represent the standard deviations of 100 iterations

records, peer assessment, teacher assessment, and self-assessment) could predict student academic performance and all of them were key factors in predicting academic performance (Mean feature importance > 0.10). The order of their feature importance was previous academic records, peer assessment, teacher assessment, and student self-assessment.

The results of the present study indicate the previous academic grades and regular in-class test score had the strongest explanatory power (this may not necessarily hold true for other studies). Both of them were based on paper-and-pencil tests that were similar in form and content to the final exam of the current semester and were familiar to students. Research has shown that previous academic achievement can have a positive impact on learning strategies and motivation through the mediating effect of positive academic emotions (Elias and MacDonald, 2007; Vettori et al., 2020). When students have good previous academic performance, they experience positive emotions such as happiness, pride, and relaxation, which can motivate them to use cognitive strategies more flexibly, which in turn can have a positive impact on their subsequent academic performance.

Peer assessment was based on students' mutual understanding and can more objectively and comprehensively reflect students' abilities and daily performance (Shen et al., 2020). This study confirms previous findings that peer assessment scores have high reliability and are significantly correlated with students' final grades (Li et al., 2016). For the evaluated students, the timely and rich feedback provided by peer assessment helps to avoid deepening confusion and accumulating mistakes. For teachers,





peer assessment can to some extent replace teacher assessment, thereby reducing teachers' workload.

Teacher assessment is also an important predictor of academic performance. Students who have positive and supportive relationships with their teachers are more likely to achieve higher levels of success than those with more conflicted relationships (Aultman et al., 2009). Teachers who report interacting with students more frequently may be better equipped to connect their subject matter to students' interests. This, in turn, can help teachers to make the subject matter more relatable and engaging for the students, leading to better learning outcomes (Panadero et al., 2017). Based on one semester of communication, teachers may know students well, so they could successfully predict their performance.

Student self-assessment is also a good assessment index for predicting academic performance (Puustinen and Pulkkinen, 2010; Yan and Carless, 2022; Yan et al., 2023), but in this study, its predictive power was the lowest. This may be because individuals find it difficult to make accurate self-assessments of their abilities, for example, self-assessment of abilities such as humor, grammar, and logical reasoning can be easily influenced by other factors (Ferraro, 2010; Park and Santos-Pinto, 2010). Especially in a culture like China, where interdependence is emphasized, the habit of modesty may lead individuals to show self-depreciation when self-evaluating in order to obtain more social approval (Fay et al., 2012).

It is worth noting that the order of the four common factors in factor analysis and the order of the assessors' feature importance in the neural network model were not consistent. The four common factors extracted by factor analysis were ranked: peer assessment, student self-assessment, previous academic records, and teacher assessment; while the order of the assessors' feature importance in the neural network model was: previous academic records, peer assessment, teacher assessment, and student self-assessment. The reason for this discrepancy is that factor analysis adds up the loadings of the items contained in the common factor and ranks them according to the total amount. The more items, the higher the ranking. However, the neural network model takes the average and standardized score data of each item in the common factor and inputs it into the model for prediction, so the results obtained may be slightly different.

# 5.3. Data-driven multidimensional assessment model

According to the data-driven multiple assessment model we constructed, the students' final academic performance in the English Listening and Speaking III course in college can be roughly summarized as follows: Academic performance of the Listening and Speaking III =  $29\% \times$  Previous academic records (standardized average scores of the college entrance examination English test, Listening and Speaking I, Listening and Speaking II, and in-class tests) +  $28\% \times$  Peer assessment (standardized average scores of peers' assessment of listening, speaking, reading, and writing abilities, class participation, cooperation and competitiveness, and learning attitude and perseverance) +  $26\% \times$  Teacher assessment (standardized teacher ratings) +  $17\% \times$  Self-Assessment (standardized average scores of students' self-assessment of listening, speaking, reading, and writing abilities).

This model provides a new solution for course assessment. Practically, teachers can establish their own course assessment methods and assign course scores to students based on the model. Using only the final exam score to evaluate English listening and speaking courses in higher education is not adequate. Learners cannot receive accurate and timely feedback during the learning process, and

teachers cannot provide personalized advice for each student. This is not conducive to language learners' learning. Introducing the theory of multiple assessments into the educational assessment system can promote the theoretical construction and practical development of the assessment system in higher education. Based on the results of this study, we can try to incorporate different assessment subjects into educational assessments, such as allowing students to participate in assessments, and having students themselves and peers rate learners' language abilities, and presentation skills and classroom performance. During the teaching process, teachers should actively collect data on students' previous academic records, self-assessment, peer assessment, and teacher assessment to establish a more comprehensive assessment for each student. Before the final exam, predicting students' learning performance can give more attention to students who may have lower grades, and ensure that each student can achieve satisfactory results in the final exam. Excellent performance in this semester will also have a positive impact on future semesters, forming a virtuous circle.

## 6. Conclusions and outlook

In this study, factor analysis and neural network models were used to explore the relationships between multiple assessments and academic performance in English listening and speaking courses in higher education. The results showed that factor analysis could sort out assessments from different sources, and the four factors were from the students themselves, their peers, teachers, and previous academic records, respectively. This demonstrated the independence of multiple assessments in practical applications. These four assessors were further incorporated into a predictive model for academic performance, and all of them were found to be important variables for predicting the current academic performance. Therefore, a datadriven multidimensional assessment model for English listening and speaking courses in higher education was constructed. This study actively responded to the demand for interdisciplinary research methods, integrated assessment, teaching, and computer science and technology based on multiple assessment theory, verified the effectiveness of multiple assessments, and provided a reference for the reform of English educational assessment in universities.

However, this study is a preliminary exploration of multiple assessment theory in educational practice, and there are still many shortcomings that need to be addressed through further research. This is mainly reflected in the fact that multiple assessments strive for holistic assessment, emphasizing the diversification of assessment methods, content, subjects, etc. The first limitation is that this study only focused on the diversification of assessment subjects, considering assessments from students, peers, and teachers, but the diversification of assessment methods and contents still requires further research. The second limitation is that due to the small-class setting in China and the avoidance of teacher variances, we only have a small sample size, which may cause the possible lack of statistical power. The third limitation is that we only used the eigenvalue and scree plot to determine the number of factors, which is a poor basis. The forth limitation is that we used a non-refined method to determine the factor scores. It is possible for future studies to refine our proposed method with a larger number of participants.

Moreover, our study focuses on courses that seek to establish a comprehensive assessment system for developing interpersonal abilities, such as speaking or listening skills. For courses that aim to provide fundamental knowledge or skills, such as programming, mathematics, or surgical skills, a comprehensive assessment system may not be urgent.

# Data availability statement

The raw data supporting the conclusions of this article will be made available by the authors, without undue reservation.

### **Ethics statement**

The studies involving human participants were reviewed and approved by The study was conducted in accordance with the Ocean University of China's policies on Research Ethics for studies involving human participants. The patients/participants provided their written informed consent to participate in this study.

## Author contributions

SX: conceptualization and funding acquisition. YJ and HZ: investigation. SX and XX: formal analysis. SX and YS: writing–original draft preparation. SX and SC: writing–review and editing. SC: resources. All authors have read and agreed to the published version of the manuscript.

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# **Conflict of interest**

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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