



# Effectiveness and Adverse Effects of Over-the-Counter Whitening Products on Dental Tissues

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The role of bleaching agents (e.g., hydrogen peroxide) in tooth bleaching is quite well-described in a few literature studies and considered as the option choice for those desiring brighter teeth, but alternative methods have emerged to fulfill the desire of patients in a faster, easier, and cheaper way. In this context, whitening over-the-counter (OTC) products are available in several vehicles, such as toothpaste, rinses, gums, paint-on varnishes, and strips, but their effectiveness in terms of bleaching is questioned. This review aimed to describe their mode of action, whitening effectiveness, and harmful effects associated with the indiscriminate use of these products. Dentifrices usually present a combination of abrasives that can induce damage to the tooth surface without evidence of promoting real bleaching. The same was found for rinses, which might present a low pH, with an erosive potential. Charcoal has been included in the composition of these products to improve their whitening effect but there is no evidence supporting it. Regarding strips, they present hydrogen peroxide in a variety of concentrations and are the only OTC products able to promote bleaching. Despite the vehicle, an indication for the use of these products should be made after a careful individual diagnosis of the etiology of the dental staining, considering that most of them seem to be effective only in removing extrinsic stains or preventing their formation over enamel. Also, their indiscriminate use might induce damage and deleterious effects over tooth tissues or gingival tissues. The dentist should be aware of the composition and mode of action of each individual product as they change according to the composition and the vehicle used to recommend the best mode of usage. Still, there is no sound evidence that any of the described OTC products promote a better bleaching effect than the products indicated for a professional.

**Keywords:** tooth bleaching, bleaching agents, dentifrices, mouthwashes, mouth rinses, over the counter

## INTRODUCTION

The action of smiling is one of the most basic human expressions, a potent social tool, generally used to express joy and satisfaction, and plays a crucial role in interpersonal relations (1, 2). Although being universal in humans, there are a few cross-cultural differences regarding the display and composition of smiles, which, in occidental populations, is idealized by white and aligned teeth, increasing the patient's desire and demands for esthetical dental procedures, often considered as controversial (3, 4). The internet, and more recently, social media networks with over 2.6 billion active users can act as a powerful tool to advertise the dental business, treatment options, and digital marketing, besides modulating people's behavior, desires, and consumption habits (5). For example, Instagram, a photo-sharing platform, boosts an upward of 1,050 photos per second (6) with the highest rate of engagement, enabling the users to interact both with their peers and celebrities, creating opportunities for regular exposure to idealized images (5) and smiles.

In this context, professional tooth bleaching is the most popular choice for those desiring brighter teeth, with proven satisfactory aesthetic outcomes and conservative techniques (7–9). The success of bleaching procedures depends mainly on the identification of the color alteration origin, which is usually classified as extrinsic or intrinsic. Extrinsic stains are related to the chromogenic agents' deposition on the enamel surface, such as those from the diet, tobacco consumption, or spontaneous deposition of pigments produced by microorganisms from the biofilm (10, 11). Intrinsic stains are related to the pigments inside the tooth tissues caused by medications, such as tetracycline and fluoride; disorders from odontogenesis, such as amelogenesis and dentinogenesis imperfecta; dental trauma; and also local causes, such as pulpal necrosis or hemorrhage, poorly performed endodontic treatment, or root resorption (11–13). Once the stain etiology is identified, dentists shall propose an individualized treatment to each patient considering their wishes and expectations, dental condition, and oral health. Usually, tooth bleaching is carried out in the office with more concentrated gels and reduced application time (in-office technique), or at home, under the dentist's supervision, with less concentrated gels and longer application time (at-home technique), or even the association of both techniques (9, 14, 15). In these protocols, gels containing hydrogen or carbamide peroxides are the most common options (9, 16).

In addition, there is a niche in the oral care market comprising toothpaste, rinses, paint-on varnishes, and strips with bleaching or whitening properties, known as over-the-counter (OTC) products. These products are highly available and are presented as an attractive alternative to improve the smile appearance easily and cheaply (17, 18). This market has had an estimated growth of 4% from 2017 to 2021, in the USA, Europe, Asia Pacific, Middle East, and Africa, and is evaluated in more than USD 3M in this period (19), with more than half of it led only by whitening toothpaste. The success of these products and industry interests lie in the fact that they are considered as cosmetic products. Therefore, they are much less regulated than pharmaceuticals drugs, and in most countries, they usually do not require approval from health regulatory agencies

The inadequate use of these products associated with the population's lack of knowledge about the stain etiology might provide the occurrence of adverse effects, such as excessive wear of dental tissues (20, 21) and alteration in enamel or dentin microhardness and roughness (22), mainly due to their high abrasiveness (23). Irritation in the periodontal and soft tissues can occur (20, 24) due to their misguided use, and also the ability of most OTC whitening products to promote tooth bleaching is often questioned (25–32). Thus, the aim of this study is to present a brief narrative revision about the effectiveness of OTC dental bleaching products, focusing on their action mode, components, overall whitening efficacy, and side effects on tooth structures. The findings to be discussed are listed below comprising the topics: dentifrices, rinses, paint-on varnishes, whitening strips, and natural products.

## METHODS

An electronic comprehensive search was made through PUBMED, Google Scholar, Scielo, Scopus, and Web of Science considering the following terms: *tooth, dental, enamel, bleaching agents, whitening, dentifrices, toothpaste, mouthwashes, rinses, strips, varnish, paint-on varnish, OTC, efficacy, and effectiveness*. The terms were searched by using the Boolean operators OR and AND, and the search was performed from July 2020 to February 2021. It included the literature reviews (narrative and systematic), observational and interventional studies (*in vitro*, *in situ*, and clinical trials), considering only the ones that were published in English, Portuguese, or Spanish. Case series, case reports, and animal studies were not used as the information in this review. The screening was made by four reviewers (MRF, MMC, ACF, and RMM) independently through titles, abstracts, and full texts. It identified 64 papers from which the type of OTC was evaluated and the main active ingredient test, main mode of action, and analyzed variables were recorded from them (Figures 1, 2).

## MAIN FINDINGS

### Dentifrices

Dentifrices with whitening properties represent more than 50% of the OTC products with a great variety of components (17). Compared to the regular dentifrices, they generally contain a greater amount of detergents and abrasive systems designed especially to enhance mechanical removal of the biofilm and extrinsic stains (11, 17, 28, 33). In addition, a recent metanalysis of clinical trials concluded that whitening dentifrices were more effective in the stain removal than the regular ones. The authors evaluated 12 studies, which used Lobene, Lobene modified by Macpherson, and the Shaw and Murray indexes to quantify stain removal, and they discussed that the level of evidence was rated as low due to a serious risk of bias and a high heterogeneity of the outcomes (23).

The most common abrasives found in the whitening dentifrices are the following: hydrated silica, calcium carbonate, dicalcium phosphate dihydrate, calcium pyrophosphate, alumina, perlite, nanohydroxyapatite, diamond powder, sodium

bicarbonate (baking soda), and, more recently, charcoal (34, 35). Most of these abrasives are insoluble particles with a higher hardness than the stained pellicle (36). Therefore, their cleaning is effective mainly in extrinsic stains (23, 34), having little influence on the intrinsic ones or on the natural color of the teeth. Sodium bicarbonate (baking soda) is one of the most frequently included abrasives in the whitening dentifrices, which is biologically compatible, is capable of acid buffering, and has lower hardness values compared to enamel and dentin (11). Dentifrices having this abrasive presented more clinical effectiveness in the stain removal and whitening effects than the non-baking soda dentifrices (11, 37) and the conventional silica-based dentifrices (38, 39).

The abrasive potential and the safety of these dentifrices are usually determined by using international measurement methods, such as radiotracer dentin (RDA) and abrasion methods (40). The RDA and REA methods compare the abrasiveness of the dentifrice on the respective dental tissues to a control abrasive material, giving a scale to dentifrices' abrasiveness and rating the values according to its safety. A direct relationship between a dentifrice's stain removal ability and abrasiveness was not always evident (41), and recent data showed that a dentifrice with relatively low abrasiveness was capable of cleaning and promoting a tooth whitening effect (11, 34). In addition, it is of great importance that dentifrices, in general, present moderate-to-low abrasiveness in order to prevent enamel surface alterations (such as roughness or microhardness) and, especially, tooth wear (17, 36, 42). Mainly, the general advice is to avoid whitening dentifrices for the patients with a higher risk of developing erosive tooth wear (ETW) (42), particularly if the dentin is exposed (43), but the literature is very controversial regarding the real effects or correlations between the abrasiveness of the whitening dentifrices and ETW (44–48).

In addition to hardness, the particle type, shape, size, concentration, purity, and hydration levels, detergent types and concentration, or even the dentifrice pH can modulate the abrasive power of the whitening dentifrices (35, 49–52). These factors are usually responsible for the most common side effects reported with the use of whitening dentifrices: tooth sensitivity, soft tissue repercussions, and tooth wear (increase in roughness) (23). So, it is imperative to demand more transparency of the industry regarding the composition of these products, as most of this information is usually not described, making the comprehension in regard to their influence on the enamel/dentin wear and morphological properties very difficult. Still, the description of these components could improve the quality of the studies performed and also the information regarding the risks associated with the self-use or abuse of these products.

Still, being associated with the abrasives, the whitening dentifrices may also contain additional active agents such as sodium citrate, sodium peroxide, and sodium hexametaphosphate that reduce the stain deposition on dental tissues; or sodium pyrophosphate and sodium tripolyphosphate that are anti-calculus agents and reduce the deposition of calcium and magnesium on enamel (34, 49, 53). Some of these whitening dentifrices can even present hydrogen peroxide as an active ingredient to improve the whitening effect. The effectiveness of

highly concentrated hydrogen peroxide gels in tooth whitening is well-established in a few literature studies (7–9), but achieving it using the dentifrices containing lower concentrations is much more challenging, mainly due to a relatively short time exposure comparing to the extrinsic professional dental bleaching. Even though a few studies show that the whitening dentifrices containing low concentrations of hydrogen peroxide (up to 1.5%) are effective in removing extrinsic stains and promoting tooth color alteration (25–28, 37), these results remain controversial (28, 54). In addition, a recent meta-analysis from Devila et al. (23) corroborates with this, indicating that any overall color change resulting from the whitening dentifrices usage implies the stain removal and should not be confounded with a real bleaching effect.

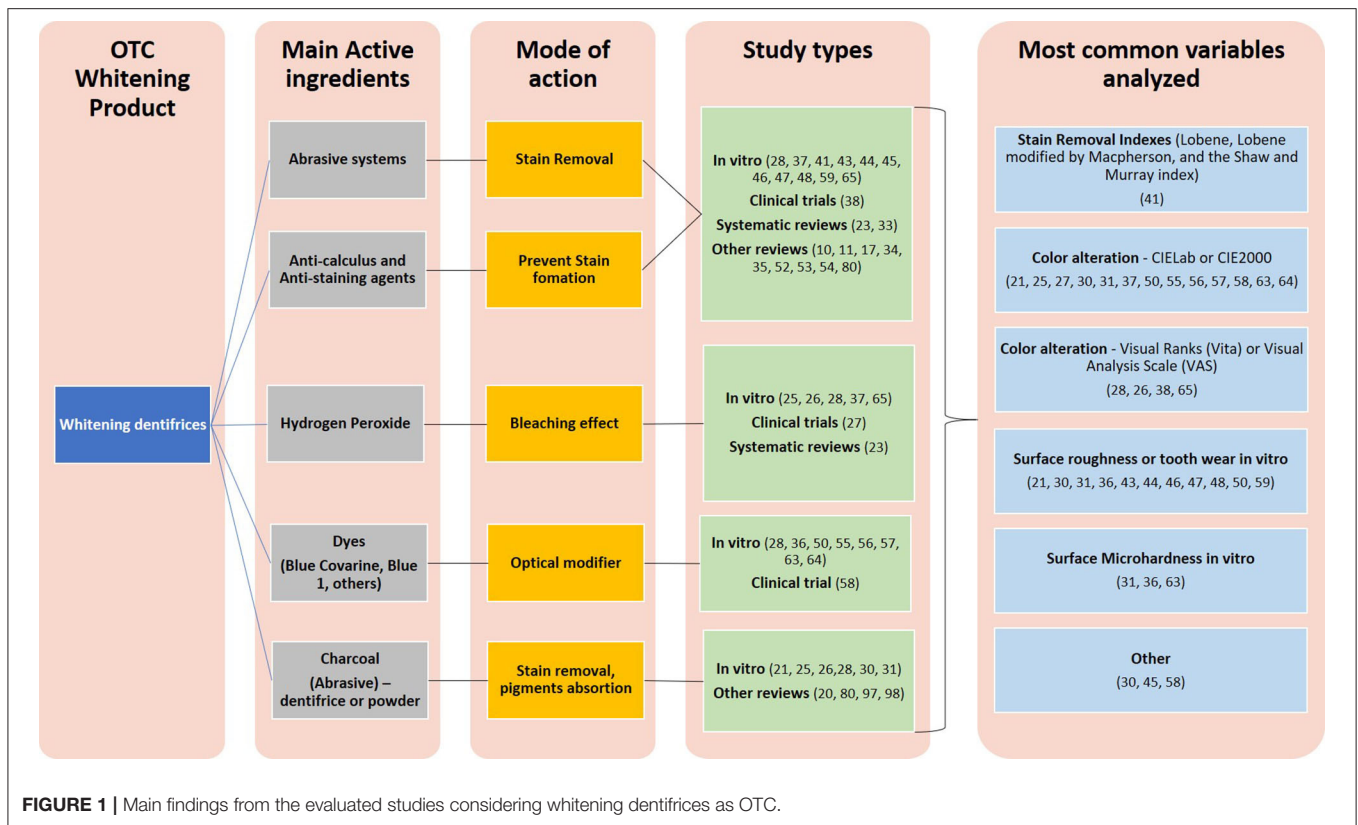
Finally, a few products can present in their composition a dye called Blue Covarine, which acts based on an optical approach, modifying the visual perception of tooth color by creating more light scattering, shifting the reflected color of the teeth from yellow to blue, thus creating an illusion of greater luminosity (55–57). *In vitro* findings suggest effective stain removal and whitening using dentifrices with Blue Covarine (36), but a recent clinical trial comparing a dentifrice with this dye to a control one (non-whitening) found no color improvement after a 4-week period (58). The authors discussed that the Blue Covarine was able to reduce yellowness ( $b^*$  parameter – CIE Lab system) after a 2-week daily treatment, with two daily applications, but this reduction did not remain stable, indicating the need for the constant application of this product to achieve acceptable results. Also, they found out that most of the patients who used both toothpaste were neither satisfied with their whitening effect nor able to notice any improvement in their teeth appearance.

Still, in an attempt to enhance the whitening treatment, patients usually combine the use of whitening dentifrices with professional bleaching treatments that might increase enamel roughness (59). Preliminary results from our group also show that this association increases deleterious effects of enamel and shall not be indicated. A rougher enamel can favor the biofilm deposition and consequently increase not only the risk of caries or periodontal diseases but also the pigment retention from the diet (60, 61).

Therefore, considering the lack of evidence suggesting a real bleaching effect of whitening dentifrices, their use with this purpose shall not be indicated. Patients with smoking habits or an increased risk for the calculus formation and extrinsic staining can be benefited from the use of these products, but its use must be individually evaluated and indicated by a professional based on a clinical examination, caries, and ETW risks, the investigation of habits such as diet and hygiene, and also the composition of these products, in order to avoid the possible damage caused due to incorrect or indiscriminate use.

## Whitening Rinses

In addition to whitening dentifrices, rinses are also an available option in the market as OTC whitening products (17, 62, 63). Their whitening active agents are: hydrogen peroxide at low concentrations (1–4%), which acts breaking of chromogenic molecules down in teeth substrates; and sodium



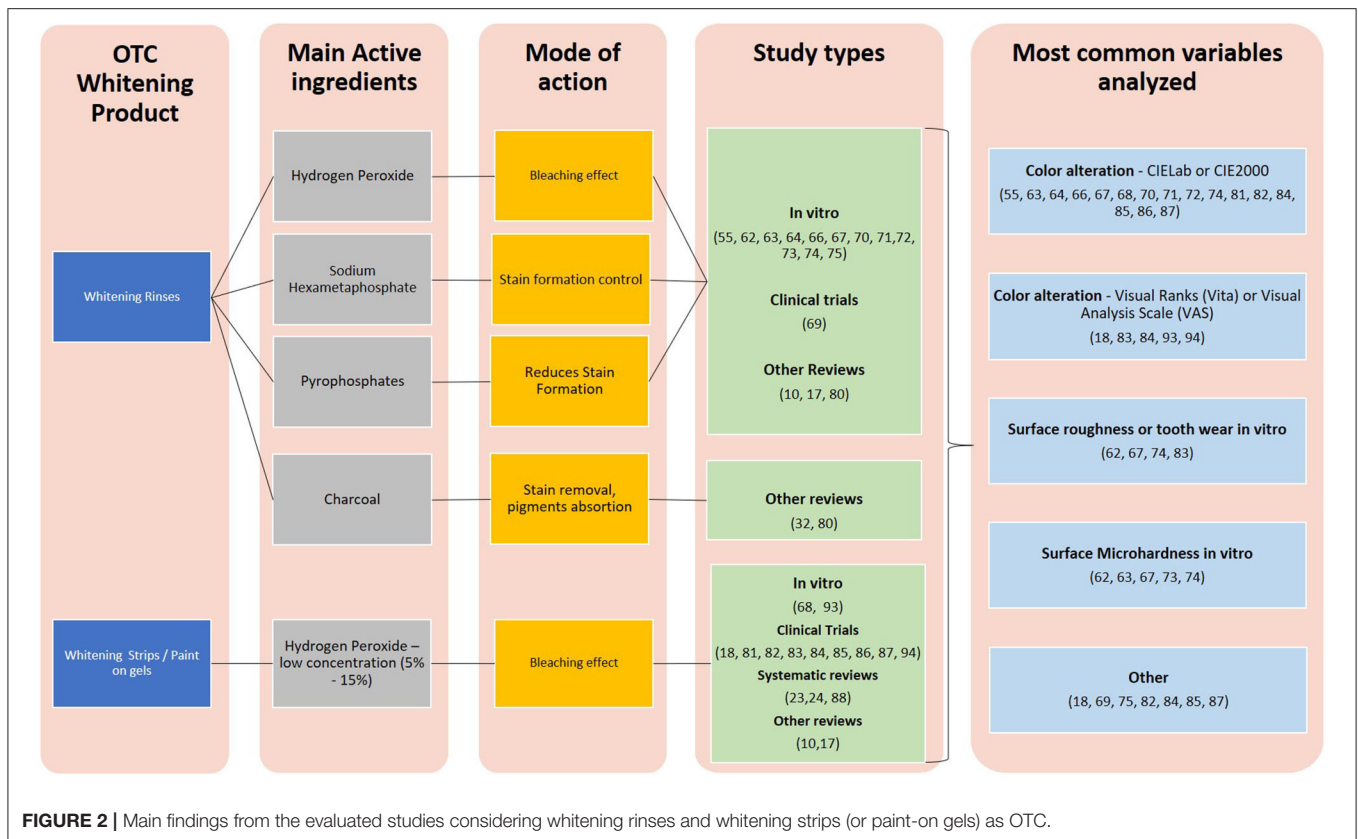
hexametaphosphate, controlling the extrinsic stain formation (17, 55, 64–66). Some of them present pyrophosphates in their composition, which have a great affinity to the calcium from hydroxyapatite reducing the ability of extrinsic chromogens to bond with it, therefore acting as a preventive staining agent and not as a whitening one (67). Similar to the dentifrices, these cited active ingredients can be found to be in association in order to enhance their performance.

The main question concerning the effectiveness of whitening rinses lies in their limited penetration into teeth structures when compared to the professional bleaching technique with more concentrated peroxide gels (68). For instance, a 1.5% hydrogen peroxide mouth rinse was effective in reducing gingivitis and promoting whiter teeth after 6 months of use (69); while the similar color alteration was found between the 1.5 and 2% hydrogen peroxide rinses used for 12 weeks and the 10% carbamide peroxide used for 14 days (55). Still, there are reports stating that a 1.5% hydrogen peroxide rinse could promote some level of dental bleaching, but lower than the 10% carbamide peroxide (64, 70), while no significant bleaching effect was observed by the use of a 4% hydrogen peroxide whitening rinse on the stained teeth after a 21-day treatment period (71). The use of 1.5 and 2% hydrogen peroxide rinses could also maintain the whitening outcome of a 10% carbamide peroxide previously applied following an at-home technique, up to 3 months under staining situations (72). These controversial results can be attributed to the great variations of protocols and the usage

of products. Thus, more clinical trials are needed to ensure their effectiveness and the best protocol to use them.

Also, the frequent or abusive use of these products can induce some damages to the dental surface, mainly the ones presenting low pH, which can be erosive (73, 74), and cause even greater damage to exposed dentin (75). Lima et al. (66), for example, showed a decrease in the lightness of enamel exposed to a 1.5% hydrogen peroxide rinse twice a day for 45 days due to the acidic nature of the tested product. This essential information is usually not described in the product and their indiscriminate use by patients, especially those with a high risk of developing erosive wear, might increase the enamel and dentin loss. Still, the continuous use of these rinses associated with tooth brushing can increase the enamel abrasion potential promoted by daily tooth brushing (62). Even so, their inadequate use might also cause teeth sensitivity and gingival irritation (76).

There is a concern regarding the carcinogenic risk between the combination of hydrogen peroxide and alcohol, and also tobacco carcinogen MBA (9,10-dimethyl-1,2-benzanthracene) (77). Even though the low concentration of the peroxide agent in most of the whitening rinses makes them safer to use, with evidence showing no damage in soft tissues and no significant risk of adverse long-term effects (78), clinical evidence is scarce regarding this topic, and there is a recommendation to avoid alcohol and smoking during at-home and self-care bleaching treatments (77, 79).



## Whitening Strips, Chewing Gums, and Paint-On Gels

Whitening strips consist of plastic holders typically containing 5–15% hydrogen peroxide, developed with the main idea of avoiding the customized trays used in an at-home dental bleaching technique. They are commercially available in some countries as OTC products and can be applied by the consumer directly to the teeth between 5 and 60 min, once or twice a day, for 14 days–18 months (17, 80). Clinical trials show that they are effective and promote comparable results to carbamide peroxide tray treatments (81–84), and a recent meta-analysis concluded, with a moderate level of evidence, that the differences in color change among the dentist's supervised at-home bleaching technique and the use of OTC whitening strips were undetectable by unaided human eyes (24). Whitening strips are the most effective option in the majority of the studies comparing them to other OTC whitening agents (dentifrices, rinses, or paint-on gels) (23, 80, 85, 86), and these favorable results are mainly attributed to the increased contact time with the enamel and higher hydrogen peroxide concentration. Also, the strips play as a fixed barrier improving the contact with the tooth when compared to paint-on gels (80, 87). However, even with these promising results, there is no sound evidence to support their use in the detriment of the American Dental Association (ADA)-recommended technique based on the 10% carbamide peroxide gel applied on customized trays (88).

Also, the indiscriminate use of these strips might lead to tooth sensitivity and gingival irritation (24), and even deleterious effects on dental restorative materials (89). These side effects are easily controlled by a dentist, so a clinical examination of dental and periodontal conditions is of fundamental importance before making use of these strips. Therefore, the concentration and regimen of use shall always be indicated by a dental professional. Still, these strips are commercially available just in some countries as OTC products, while, in other countries, their use is restricted and available only under supervision, as the concentration of peroxide is high.

Chewing gums were introduced as an OTC product claiming to prevent extrinsic staining, by presenting agents such as sodium metaphosphate or hexametaphosphate which have a potentially high affinity to hydroxyapatite and exhibit a stronger binding to the tooth than to a stain (90). Its effectiveness has been tested in clinical trials, showing favorable results in terms of preventing coffee or tea stains (90–92); however, there is no evidence that they can work better than other OTC products or professional bleaching treatments.

Paint-on gels or varnishes are the products containing hydrogen or carbamide peroxide in a wide range of concentrations, incorporated into a suspension that enables them to adhere to enamel without physical barriers (such as trays) and applied *via* an applicator (brush, pen, cotton buds, etc.) (93). They appeared in the market at the beginning of

the 2000s as a low-cost alternative to professional bleaching, and since then, they became very popular (17). A clinical study showed that the use of a 6% hydrogen peroxide gel paint-on system had a significant clinical efficacy whether applied by a dental professional or by a patient (94), but a recent systematic review and metaanalysis showed that the effectiveness of these systems is inconclusive in terms of whitening efficacy due to a limited number of available studies (80) and also a great variety of products and protocols tested. Still, it shall be pointed out that these products are applied directly over enamel and could touch the oral mucosa or be swollen by the patient, increasing the risk of harmful effects on the periodontal tissues and gastroesophageal tract.

On the internet is also possible to find other OTC products, such as whitening trays activated by light and a large range of videos teaching how to make rinses or miracle formulas for tooth whitening. Science lacks evidence about their effectiveness and even their safety. Lastly, the availability of these OTC products (paint-on gels, strips, chewing gums, etc.) for a direct consumer depends on the regulations from federal agencies, as their concentration of an active ingredient could be considered high in some countries. Patients shall be oriented about the risks involved in self-medication, self-use, and abuse of these products.

## Charcoal Based and Other Natural Products

Changes in the perception of consumers toward animal-free products, coupled with the growing popularity of environmentally sustainable options, are fueling the demand for naturally derived products (95). This boosted the release of several products called “natural,” “detox,” “vegan,” etc., which are trendy due to the support received from social media and many celebrities around the globe (96). In this context, charcoal-based products appeared in the market promising cleaner and whiter teeth. Although its use in oral health dates from ancient Greece and it is still being used as a tooth cleaning agent in many cultures around the world, there is no evidence that it is efficient in terms of cleaning or preventing caries (20, 21). Nowadays, it is possible to find it as a component of whitening dentifrices or a powder to be used as a brushing agent, or a whitening rinse, intended to absorb pigments from the diet or the biofilm (21, 97) and, consequently, make them easier to remove. So, its action also lies in the removal of extrinsic stains, and not the intrinsic ones, or even an alteration in the tooth's natural color (32).

Charcoal is an abrasive that can be produced from a variety of carbon-rich materials, including nutshells, coconut shells, bamboo, peat, and wood (97), which works to enhance cleaning as previously explained in the section “Dentifrices.” Literature studies are very scarce in respect of the whitening efficacy of these products, with *in vitro* studies showing no evidence of positive results in terms of color alteration for charcoal-based dentifrices and rinses (20, 30–32). Clinical evidence of the effectiveness of these products is still not available. Also, there is a concern regarding the abrasiveness of the charcoal-based dentifrices and potential side effects on the enamel structure, such as an increase in its roughness as shown in a few studies (30, 31, 98). As

described above, for the dentifrices topic, this side effect might impact on the biofilm retention and induce more staining. It is also questioned that, due to the high absorption property of charcoal, it can inactivate fluoride or other active ions inside the charcoal-based toothpaste, reducing its capacity to remineralize dental tissues and caries prevention (20, 21, 97).

Additionally, there are some coal powders being commercialized for a tooth whitening purpose, with no addition of fluoride at all, which might increase the risk of caries in unadvised consumers. That is why some manufacturers suggest that they should be used before tooth brushing with a regular fluoridated dentifrice, which might be confusing for patients. There is also no control or regulation regarding the abrasiveness of these powders, which depends on the source and the methods used to prepare and grind it. The harmful effects on the enamel surface associated with the constant use of these powders are still controversial, with some evidence suggesting no alteration in the enamel roughness (20, 21), while a recent study showed an increase on it (30). Further studies shall be performed to improve the quality of evidence. Also, *in vitro* studies that test the whitening performance report no effectiveness on the tooth whitening (21, 30).

## FUTURE PERSPECTIVES AND GENERAL FINDINGS

In addition to the conventional products previously described, other so-called natural alternatives to hydrogen or carbamide peroxide bleaching agents have been mentioned in the literature studies as a possibility for teeth whitening. Some vegetable-derived enzymes, such as papain and bromelain, have been tested in dentifrices, with an intention to help with the degradation of the acquired pellicle (34) and improve stain removal (99). A recent systematic review with a metaanalysis evaluated several natural extracts, chlorine dioxide, sodium chloride, sodium bicarbonate, vinegar, etc., and their combination with peroxides, and concluded that, although they could be an alternative to tooth whitening, evidence is still scarce (29). Even so, the authors pointed out that there are a great number of patients with these products, indicating an interest of the industry in studying them and possibly developing new OTC options in the near future (29).

The search for whitening OTC products became popular due to their low cost and easy access. **Figures 1, 2** summarize the relevant information presented in this text. The main findings from the evaluated studies show little evidence that whitening dentifrices and rinses promote a real bleaching effect regardless of the presence of charcoal, hence their use with a bleaching purpose shall not be indicated. Patients with a high risk of developing the tooth color alteration from extrinsic sources, such as smoking habits or an increased risk for the calculus formation and extrinsic staining, might benefit from the use of these dentifrices and rinses, but their indication should be made after a careful individual diagnosis of the staining, caries, and ETW risks, the investigation of habits such as diet and hygiene, and also the composition of a product, in order to avoid the possible damage caused due to incorrect or indiscriminate

use. Still, future studies should consider the evaluation of the whitening effectiveness of these dentifrices or rinses in different regimens, such as once a day, or on alternate days, combined with non-whitening dentifrices, in order to possibly reduce side effects.

## CONCLUSIONS

From the presented OTC products, dentifrices and rinses cannot promote the effective performance of whitening while whitening strips are the most effective ones in terms of tooth color change. The indiscriminate use of whitening OTC products might induce damage and deleterious effects on the tooth or gingival tissues, thus an indication of concentration and treatment duration by a professional shall be considered. There is no sound evidence that any of the described OTC products can promote a better whitening effect than the professional ones, and their indiscriminate use is discouraged. In addition, the dentist should be aware of the composition and mode of action of each individual product as they change according to the composition

and the vehicle use, in order to recommend the best mode of usage.

## AUTHOR CONTRIBUTIONS

MF and MC collected the data and wrote the initial draft of the manuscript. PL, AF, and RM contributed to the data collection and critically reviewed the draft. RZ designed and supervised the study and the editing process of the manuscript. All authors contributed to the article and approved the submitted version.

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**Conflict of Interest:** The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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