



# Selection of Construction Bidders Using the Analytical Hierarchy Process and Friedman Theory

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Selecting a suitable bidder to execute a construction project is not an easy task, especially for the short bidder list. The consequences of the selection might affect the project performance in terms of cost, money, and quality. The current research in this work deals with the selection of a contractor, who bids on a specific project. The historical data of contractors are a key of the selection based on three approaches: the quick selection approach (QSA), generic selection approach (GSA), and comprehensive selection approach (CSA). The QSA relies on the scoring system according to delay factors. The QSA is the weighted average of the delay factors using the analytical hierarchy process (AHP), the CSA is based on the integrated QSA and the bidding strategy using Friedman's theory. The current three approaches can be utilized by public and private owners, who intend to select a general contractor to execute new construction projects. A hypothetical case study is implemented to demonstrate the developed models. Several experts in the field of construction management have confirmed the findings. The third strategy (CSA) is found to be the most appropriate for selecting construction bidders.

**Keywords:** Construction Projects, General Contractors, AHP, Bidding Strategy, Friedman Theory

## INTRODUCTION

The construction project market is one of the largest industrial markets in the world. Billions of dollars have been pumped into this industry in Saudi Arabia to fulfill Saudi vision 2030. The value of the construction projects that began construction in Saudi Arabia is about USD 819 billion between 2019 and 2024 (Modor Intelligence, 2019). Currently, numerous construction projects are operated by hundreds of national and international companies. For competitive bidding contracts, selecting a general contracting company is a key factor to achieve the vision. Owners of public and private projects require a systematic method to select a specific contractor among tens of contractors. The long list is usually updated to be a shortlist, which contains five (maybe three to ten) bidders in general. In most cases, one bidder is selected to carry out the new project. The crucial question is "how an owner selects? And, what is the rationale behind the selection?" This question has many answers; however, most of these answers are related to the current and previous performances of the bidders. Historical data include previous performances and activities of the previous projects. Accordingly, utilizing such data to perform a systematic method is logical to help owners in the selection process. But the level of interaction of data usage has changed from simple to very complicated. For instance, the scoring of some factors (such as delay factors) is a quick method of the selection, while using very complicated operation research methods with the utilizing of the historical data require experts in this field if the process is not automated. The current research deals with

different historical data of bidders with respect to three levels of complexity: simple, medium, and advanced. The main objective of the current research is to build a new system, to help public- and private-owned companies select a suitable bidder as follows:

- i. Identify and rank the most important delay factors caused by contractors,
- ii. Quick selection approach (QSA): based on the scoring of bidder delay factors,
- iii. Generic selection approach (GSA): with respect to an average weight of the bidder delay factors, and
- iv. Comprehensive selection approach (CSA): according to GAS and Friedman theory.

Researchers have developed several systems according to several criteria. Profile (2016) listed most of the historical bidding strategy models such as the subjective criteria, probability of winning based on the risk pattern, individual bidders through the variables of the bidder size, contract value and project type, bid/no bid decision, and number and identities of bidders competing for a particular contract. Multicriteria and fuzzy preference relation (FPR) models are proposed to help contractors bid/not bid, and the optimum markup of bidding (Cheng et al., 2011; Araujo et al., 2015) designed a systematic decision-making framework to select a contractor according to the stages of the project. Moreover, several delay factors are listed and finalized with the most cited delay factors which are price, health and safety, past project performance, duration, experience in similar jobs, and quality. A game theory is utilized to help bidders with respect to hidden costs (Kembłowski et al., 2017). A probability-based method is presented for estimating the optimal bid price (Jaskowski et al., 2019). ELECTRE TRI is employed to classify the contractors into three categories: good, moderate, and bad. De Araujo et al. (2017) and Yang (2018) mentioned that linear programming and decision tree are utilized to select whether the contractor bid or did not bid to the construction project. Liang et al. (2016) concluded that owners can select suitable contractors based on their performances using individual and collaborative information. A conceptual model is developed for the overall project delay with respect to owners, consultants, contractors, project, and external factors. Using SPSS to analyze the experts' responses, delay factors are ranked accordingly (Van et al., 2016). Most of the previous systems have dealt with delay factors, which are the key of the bidder selection; therefore, it is necessary to include previous studies to support the current research. A fish-bone model is developed to illustrate the cause and effect of delay problems in public projects. Bekr (2017) and Al-Adwani et al. (2018) addressed the risk factors that affect the Middle East construction industry. Using reliability analysis, the factors are checked to be standardized using Cronbach's alpha ( $\alpha$ ). Gomarn and Pongpeng (2018). performed a confirmatory factor analysis (CFA) to analyze delay factors caused by the contractors and suppliers of Thailand's oil and gas projects; they determined the relation is very high between

them. Zidane and Andersen (2018) identified several delay factors with their frequencies and solutions in major Norwegian projects. Ruqaishi and Bashir (2015) developed a conceptual framework to identify delay categories in the oil and gas construction industries. The categories are construction management issues, design issues, client performance, acts of God, and secondary issues. Fashina et al. (2021) ranked several delay factors affecting the construction project in using the relative importance index (RII) in Hargeisa (Somalia). The delay factors are divided into owners, clients, material, equipment, consultants, labor, and external factors. Yap et al. (2021) conducted a comprehensive literature to collect delay factors globally. A total of 52 common causes of delay are identified from the literature review using meta-analysis. From a bidder's side, winning a construction project bid is subjected to several factors such as the number of bidders, the historical performances of the bidders, the nature of the project, the cost of the project, and expected risks. The Friedman theory (Friedman, 1956) is the first theory that addressed the bidding strategy to win a bid. A bidder can estimate the optimum markup of winning a bid based on the previous bids of the competitors using statistical models. Marzouk and Moselhi (2003) mentioned that other theories such as those by Anthony and Gates (2007), Carr (1982) used statistical methods for winning a bid as well. Rzepecki and Jaśkowski (2021) proposed a mathematical model to minimize the maximum loss with respect to the Friedman theory. Rao (2013) described that the Friedman theory is the formal start of auction theory research. Christodoulou (2010) improved the Friedman theory by applying artificial neural networks and an entropy metric. Jaskowski et al. (2019) concluded that the Friedman theory depends on several assumptions, which might be not real such as it follows a specific probability distribution, which is not correct when the market is changed. As a conclusion, most of the previous research studies have dealt with the Friedman theory from the bidder's side. The current research utilized the Friedman theory from the owner's side, which has not been considered before.

## MATERIALS AND METHODS

**Figure 1** depicts the methodology of the bidder selection. The required input to form the database of an owner is the contractor delay factors, bidder historical data, and previous projects' data. When several bidders bid for a new project, the owner needs to store all necessary data to be utilized for the selection process in the new project. These data require a specific database, which needs to be arranged and updated accordingly. The owner can select one of the three approaches: quick selection, generic selection, and comprehensive selection after the filtering process as follows:

### Filtering Process

**Figure 2** identifies the selection of construction bidder filters. It includes the following:

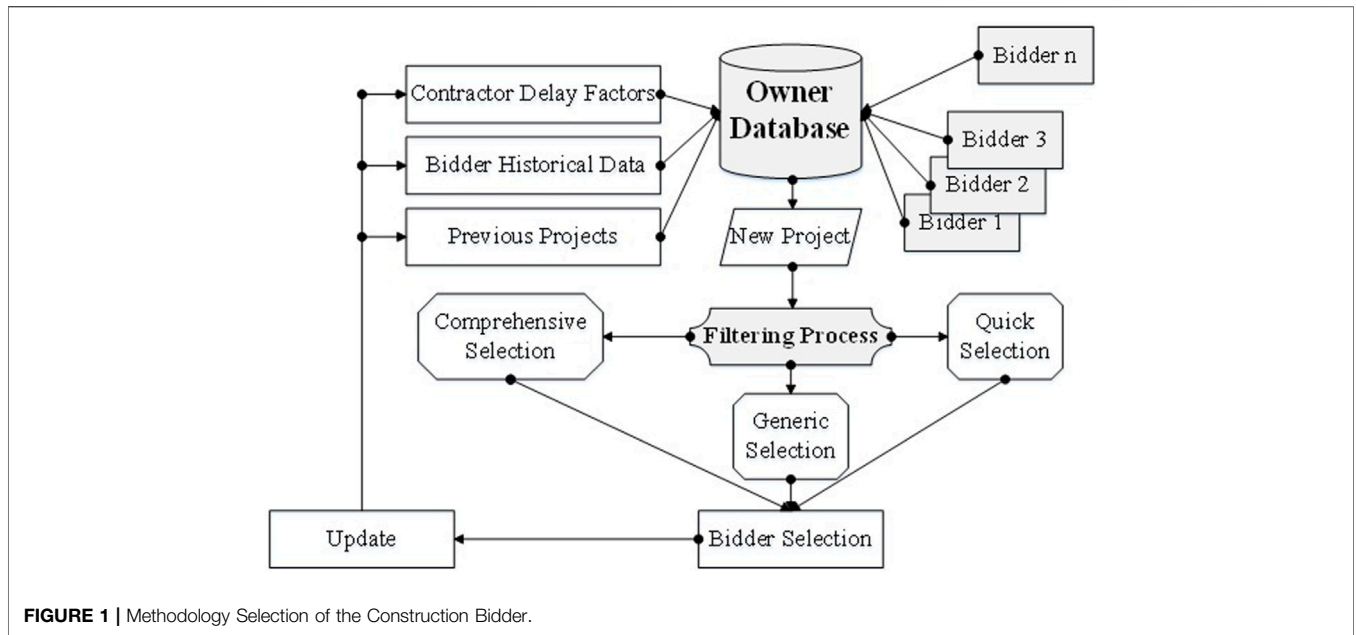


FIGURE 1 | Methodology Selection of the Construction Bidder.

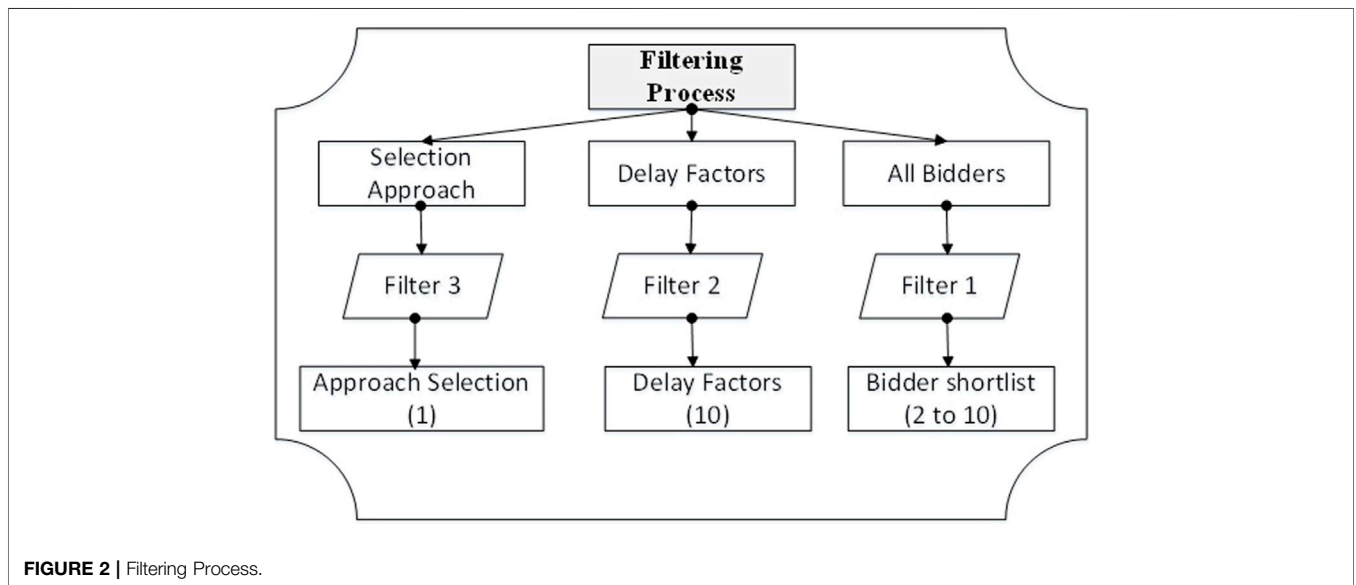


FIGURE 2 | Filtering Process.

**Filter 1: Shortlist the Bidders**

Shortlisting the number of bidders is very important to select only competent bidders. Mathematically, the shortlist of the bidders is subjected to Eq. 1. Qualified bidders are filtered based on several factors ( $q$ ) such as reputation, liability, legality, financial capacity, availability, and conflict of interest. These factors are represented as a binary value, either zero or one. The qualified bidders, who get one ( $Q_i = 1$ ), are qualified, and they are part of the shortlist. Otherwise ( $Q_i = 0$ ), the bidders are out of the bidding if one (or more than one) of these factors is not applied to the bidders. This assumption is very important to shorten the list of bidders when the number of bidders is not limited.

$$Q_i = \prod_{p=1}^p q_p, \tag{1}$$

where

- $Q_i$ : Qualification of the bidder  $i^{th}$ .
- $q_p$ : qualification factor
- $p$ : qualification factor number out of P.

**Filter 2: Shortlist the Delay Factors**

Ten specific factors are implemented by default. However, the current version is limited to a fixed number of the delay factors. In fact, it is not logical to consider numerous factors, which leads to complicated processes and wasting time and effort. For the

**TABLE 1** | Causes of delay.

No	Delay factor (DF)	1	2	3	4	5	Total reviewers	RII	Selected
1	Lack of manpower	1	3	3	5	18	30	0.840	Yes
2	Contractor financial issues	0	3	6	10	11	30	0.793	
3	Lack of labor skills	1	2	11	6	10	30	0.747	
4	Contractor planning and scheduling deficiency	0	5	6	11	8	30	0.747	
5	Low productivity	0	3	9	12	6	30	0.740	
6	Defective material and mistakes during construction	0	6	9	5	10	30	0.727	
7	Poor procurement system management	1	5	8	14	2	30	0.673	
8	Poor communication and coordination with others	1	7	9	7	6	30	0.667	
9	Delays in site mobilization	3	4	9	11	3	30	0.647	
10	Lack of safety rules and regulations	3	5	12	4	6	30	0.633	
11	Late payment to suppliers	0	9	11	7	3	30	0.627	No
12	neglect of owner requirement	4	7	6	7	6	30	0.627	
13	Delay in preparation of shop drawings	4	4	13	4	5	30	0.613	
14	Inadequate contractor experience	5	6	7	11	1	30	0.580	
15	Improper material storage which causes its deterioration	6	6	9	4	5	30	0.573	
16	Poor site management and supervision	2	12	8	6	2	30	0.560	
17	Poor management decision-making	8	5	6	9	2	30	0.547	
18	Incomplete or improper design	7	9	6	6	2	30	0.513	
19	Poor estimation practice	7	8	9	3	3	30	0.513	
20	Sub-contractors work delay	4	14	10	1	1	30	0.473	
21	Resource shortage	10	13	4	2	1	30	0.407	
22	Change of sub-contractor	14	10	3	0	3	30	0.387	

current research, 22 factors have been selected according to the literature review and after several direct meetings with experts in this field. Later, a questionnaire was used to rank these factors, and the top ten using the relative importance index (RII) based on 30 experts were selected, as shown in **Table 1**. The ten factors are adopted in this research as default delay factors; however, a user can modify these factors with respect to ten only.

**Filter 3: Approach Selection**

In this filter, three approaches are available: the quick selection approach (QSA), generic selection approach (GSA), and comprehensive selection approach (CSA). The QSA is suitable for quick and limited data. It requires the score of the ten delay factors (1–9). The GSA is appropriate if an owner decides to consider the scoring and the importance weights of the delay factors. The CSA is used when the bidding history of the bidders is required in addition to the scoring and importance weights of the delay factors.

**Quick Selection Approach**

In this approach, a bidder is selected regarding the delay factors only. This process is used extensively by owners around the world. An owner evaluates the bidders according to a scale of “1” to “9” (or a different scale) using several delay factors. When “1” is assigned to a bidder for a specific delay factor, it represents no delay, while “9” depicts extreme delay. By adding the scores of all delay factors, the total score (TBS1) shows the final evaluation of the bidder. The bidder can be selected when he/she obtains the minimum total score, as shown in **Eq. 2**. However, several owners use this scale in reverse; the selected bidder is based on the maximum instead of the minimum total score, which is not suitable when the delay factors are the base of the comparison among the bidders. The qualification of the bidder (Q =1) is added to the equation to connect the pre-selection with the

selection. The bidders are on the shortlist in this stage because the value Q is one.

$$TBS1_i = Q_i \times \left[ \sum_{j=1}^m DF_j \right]. \tag{2}$$

The bidder selected is subjected to the following:

$$Min. [TBS1]_{i=1}^n,$$

where

- TBS1<sub>i</sub>: Total bidder score of the i<sup>th</sup> contractor using the first approach (QSA)
- j: Delay factor number
- m: Number of delay factors
- DF: Delay factor
- n: Number of bidders

**Generic Selection Approach**

With this approach, a new dimension is added to the QSA to adjust the delay factor scores. The importance weight of each delay factor is considered, and therefore, a delay factor has a specific score (1–9) and a generic weight (%). Both values, the specific and generic, are multiplied to obtain the adjusted scores of delay factors. A bidder with a minimum total score (TBS2), **Eq. 3**, may be selected accordingly. The analytical hierarchy process (AHP) (Hussain et al., 2015) is utilized to determine the importance weights of the delay factors.

$$TBS2_i = Q_i \times \left[ \sum_{j=1}^m (DF \times W)_j \right]. \tag{3}$$

The bidder selected is subjected to

$$Min. [TBS2_i]_{i=1}^n,$$

where

$TBS2_i$ : Total bidder score of the  $i^{\text{th}}$  contractor using the second approach (GSA)

W: Delay factor weight

## Comprehensive Selection Approach

This approach requires more information to be carried out using historical data of the bidders. A new dimension is added to the GSA, as shown below in **Eq. 4**. The “k” value has a proportional relationship with the total bidder score (TBS3). The high value of “k” minimizes the TBS3 and vice versa. In the current research, “k” is equal to or more than zero; when k is equal to zero, the total bidding score of the  $i^{\text{th}}$  bidder using comprehensive (CSA) and generic (GSA) selection approaches have the same results. Otherwise, the two approaches have different values.

$$TBS3_i = Q_i \times [1 + k_i] \times \left[ \sum_{j=1}^m (DF \times W)_j \right]. \quad (4)$$

The bidder selected is subjected to

$$\text{Min. } [TBS3_i]_{i=1}^n,$$

where

k: A random value

$TBS3_i$ : Total bidder score of the  $i^{\text{th}}$  contractor using the third approach (CSA).

After studying several previous biddings coupled with extensive research, we have realized the following:

- There is a strong relationship between the bidders' markups and their chances of winning the new bid,
- A bidder with a high markup gives a negative impression to the owner's decision,
- The difference between the optimum and the new markup of the bidder is another indication by the owner towards the bidder's performance risk. A slight difference means that the new project is well known by the bidder, and therefore, his/her expected risk is low. On the other hand, high risk is expected by the bidder when the difference is high.

If “k” is assumed to represent the difference between the current markup of the bidder and his/her optimum winning markup. When “k” is high, which means that the bidder risk is high, it leads to a high value of the total bidder score (TBS3) of the  $i^{\text{th}}$  bidder, which minimizes the bidder's chance to win the bid, simply his/her current bid is not logical. From the history of a bidder and previous projects, the optimum markup to win the new project can be estimated using several methods such as Friedman (Yuliana et al., 2016), Gate (Anthony and Gates, 2007), and Carr (Ballesteros-Pérez et al., 2014). In addition, the absolute sign is added to measure the difference only between the current and optimum winning markup, as shown in **Equation 5**.

$$k_i = \left| \left\{ (\text{Markup})_{\text{current}} - (\text{Markup})_{\text{winning}} \right\} \right|. \quad (5)$$

Therefore, “k” is redefined as a bidding strategy reference of the  $i^{\text{th}}$  bidder and  $k_i \geq 0$ . Hence, the total score of a bidder using the third approach (CSA) is performed using **Eq. 6**.

$$TBS3_i = Q_i \times \left[ 1 + \left| \left\{ (\text{Markup})_{\text{current}} - (\text{Markup})_{\text{winning}} \right\} \right| \right] \times \left\{ \sum_{j=1}^m (DF \times W)_j \right\}, \quad (6)$$

where

$(\text{Markup})_{\text{current}}$ : of the new project of the  $i^{\text{th}}$  bidder.

$(\text{Markup})_{\text{winning}}$ : of winning the project by the  $i^{\text{th}}$  bidder.

## RESULTS

### Model Application

A hypothetical example is implemented to depict the developed model. The XYZ company would like to select a contractor to execute a 100-million-dollar construction project. More than 20 bidders are applied to win the bid. The owner filters the bidders using **Eq. 1** to select five bidders only, as shown in **Table 2**. The shortlist of the bidders with their bids is shown in **Table 3**. The markup of each bidder is shown in the last column. The owner is not obligated to select the minimum bid due to the sensitivity of the project. The company has historical data of the five bidders. Data include the following:

- Performances (delay scores) of the previous projects, as shown in **Table 4**. The ten delay factors are utilized according to **Table 1**.
- The previous bidding, as depicted in **Table 5**.

### Quick Selection Approach

Using **Tables 2, 4; Eq. 2; Figure 3**, TBS1 of Danny is the lowest value, 39 points, and therefore, he is suitable to be selected to execute the new project. More TBS1 values mean more risk due to previous performances of the bidders. The bidder “Basim” has the highest TBS1 value, 50 points; accordingly, he is the last one to be selected in the shortlist. The bidder “Essam” is the second bidder to be selected after Danny. His TBS1 is 40; the difference is not big, so he may be selected if Danny cannot fulfill the other administrative requirements before starting the project. It should be noted that the other administrative requirements are not within the objectives of the current research.

### Generic Selection Approach

The importance weights of the delay factors are considered for the selection in this approach. The analytical hierarchy process (AHP) is used to determine the importance weights of the delay factors. Using the pair-wise comparison of the delay factors by 12 experts, the results of the importance weights are shown in **Table 6**. The consistency matrix is checked accordingly, and the result is considered accepted. The consistency ratio (CR%) is less than (10%), and therefore, there is no need to re-evaluate the pair-wise matrix again. By merging the TBS1 results from **Table 2** and the importance weights, which are obtained from **Table 6, Equation 3** is performed to determine TBS2 of the bidders, as shown in **Table 7** and **Figure 4**. The result of this approach shows that the bidder

**TABLE 2** | Filter one- Shortlisted the bidders.

Bidder's name (1)	Availability (2)	Legality (3)	Liability (4)	Financial capacity (5)	Conflict of interest (6)	Qualification Factors (7) = (2).(3).(4).(5).(6)	Shortlist (8)
Ahmad	1	1	1	1	1	1	Yes
Daniel	0	1	1	0	1	0	No
Farrah	1	1	0	0	1	0	No
Basim	1	1	1	1	1	1	Yes
Gabriel	0	1	1	1	1	0	No
Ben	0	0	1	1	0	0	No
Georgie	1	1	1	1	0	0	No
Cameron	1	1	1	1	1	1	Yes
Bob	1	1	0	1	1	0	No
David	0	1	1	0	0	0	No
Amin	1	1	1	0	0	0	No
Harry	1	0	1	1	1	0	No
Danny	1	1	1	1	1	1	Yes
Bella	0	1	1	1	1	0	No
Harrison	0	1	1	0	0	0	No
Essam	1	1	1	1	1	1	Yes
Katie	1	1	1	1	0	0	No
Lucas	1	1	1	1	0	0	No
Michael	1	1	0	1	1	0	No

**TABLE 3** | Current bidding and markup.

Bidder name	Bid (million \$) "B"	Project estimated cost (million \$) "C"	Markup (%) = (B/C) -1
Ahmad	110	100	10
Basim	115	100	15
Cameron	108	100	8
Danny	112	100	12
Essam	120	100	20

**TABLE 4** | Delay factor scores.

Delay factor		Bidder Delay Score (1: Minimum—9: Maximum)				
		Ahmad	Basim	Cameron	Danny	Essam
Lack of manpower	DF1	6	4	3	2	6
Contractor financial issues	DF2	4	3	2	8	6
Lack of labor skills	DF3	3	4	4	3	2
Contractor planning and scheduling deficiency	DF4	5	5	5	4	3
Low productivity	DF5	7	6	3	3	7
Defective material and mistakes during construction	DF6	8	7	7	9	4
Poor procurement system management	DF7	2	4	8	3	4
Poor communication and coordination with others	DF8	1	3	5	1	3
Delays in site mobilization	DF9	3	6	3	4	2
Lack of safety rules and regulations	DF10	4	8	4	2	3
Total		43	50	44	39	40

**TABLE 5** | Bidder historical data.

Project#	Project cost (\$)	Bidding (\$)				
		Ahmad	Basim	Cameron	Danny	Essam
1	10,800,000	12,852,000	12,096,000	13,176,000	13,608,000	14,040,000
2	32,900,000	38,493,000	39,809,000	37,835,000	40,138,000	38,822,000
3	38,000,000	44,840,000	45,600,000	46,740,000	47,120,000	45,980,000
4	43,000,000	46,200,000	47,100,000	45,300,000	44,900,000	45,100,000
5	56,000,000	58,300,000	57,900,000	58,100,000	58,200,000	57,700,000



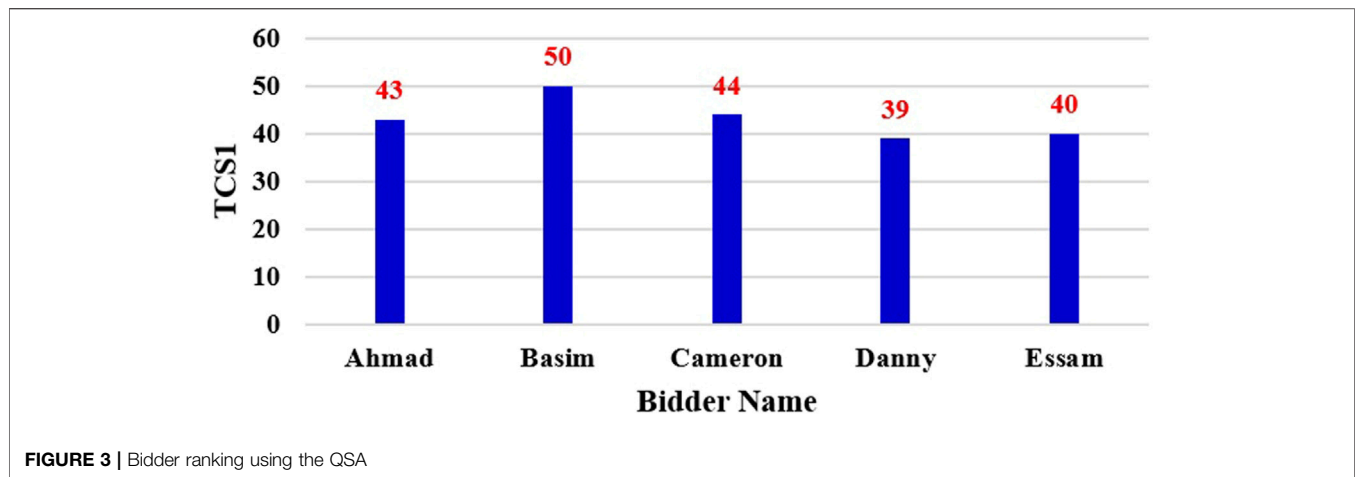


FIGURE 3 | Bidder ranking using the QSA

TABLE 6 | Importance weights of the delay factors using AHP.

	Delay Factor 1	Delay Factor 2	Delay Factor 3	Delay Factor 4	Delay Factor 5	Delay Factor 6	Delay Factor 7	Delay Factor 8	Delay Factor 9	Delay Factor 10	Importance Weight
Delay Factor 1	1.000	0.500	0.333	0.400	0.250	0.333	0.400	0.333	0.250	1.111	0.040
Delay Factor 2	2.000	1.000	0.667	0.500	0.400	0.333	0.500	1.000	0.556	0.500	0.059
Delay Factor 3	3.000	1.500	1.000	1.111	1.250	0.714	0.625	1.429	1.250	0.909	0.105
Delay Factor 4	2.500	2.000	0.900	1.000	0.667	0.667	0.500	1.429	1.250	1.111	0.100
Delay Factor 5	4.000	2.500	0.800	1.500	1.000	1.000	1.111	0.833	0.500	0.333	0.098
Delay Factor 6	3.000	3.000	1.400	1.500	1.000	1.000	0.500	0.333	0.500	0.556	0.095
Delay Factor 7	2.500	2.000	1.600	2.000	0.900	2.000	1.000	0.333	0.400	0.333	0.101
Delay Factor 8	3.000	1.000	0.700	0.700	1.200	3.000	3.000	1.000	1.250	1.111	0.127
Delay Factor 9	4.000	1.800	0.800	0.800	2.000	2.000	2.500	0.800	1.000	4.000	0.154
Delay Factor 10	0.900	2.000	1.100	0.900	3.000	1.800	3.000	0.900	0.250	1.000	0.121
Total											1.000

TABLE 7 | TBS2 results.

	Ahmad			Basim		Cameron		Danny		Essam	
	Importance Weight	Bidder Delay Score	S.W	Bidder Delay Score	S.W	Bidder Delay Score	S.W	Bidder Delay Score	S.W	Bidder Delay Score	S.W
DF1	0.040	6	0.237	4	0.158	3	0.119	2	0.079	6	0.237
DF2	0.059	4	0.238	3	0.178	2	0.119	8	0.476	6	0.357
DF3	0.105	3	0.316	4	0.422	4	0.422	3	0.316	2	0.211
DF4	0.100	5	0.499	5	0.499	5	0.499	4	0.399	3	0.299
DF5	0.098	7	0.683	6	0.586	3	0.293	3	0.293	7	0.683
DF6	0.095	8	0.756	7	0.662	7	0.662	9	0.851	4	0.378
DF7	0.101	2	0.202	4	0.404	8	0.809	3	0.303	4	0.404
DF8	0.127	1	0.127	3	0.382	5	0.637	1	0.127	3	0.382
DF9	0.154	3	0.461	6	0.923	3	0.461	4	0.615	2	0.308
DF10	0.121	4	0.486	8	0.971	4	0.486	2	0.243	3	0.364
TBC2			4.006		5.185		4.505		3.702		3.624

“Essam” has the lowest value of TBS2, which is 3.624. This result is different than the QSA results; however, by considering the importance weights of the delay factors, the results of GSA are more reliable. The bidder “Basim” is still at the bottom of the shortlist of the five bidders.

### Comprehensive Selection Approach

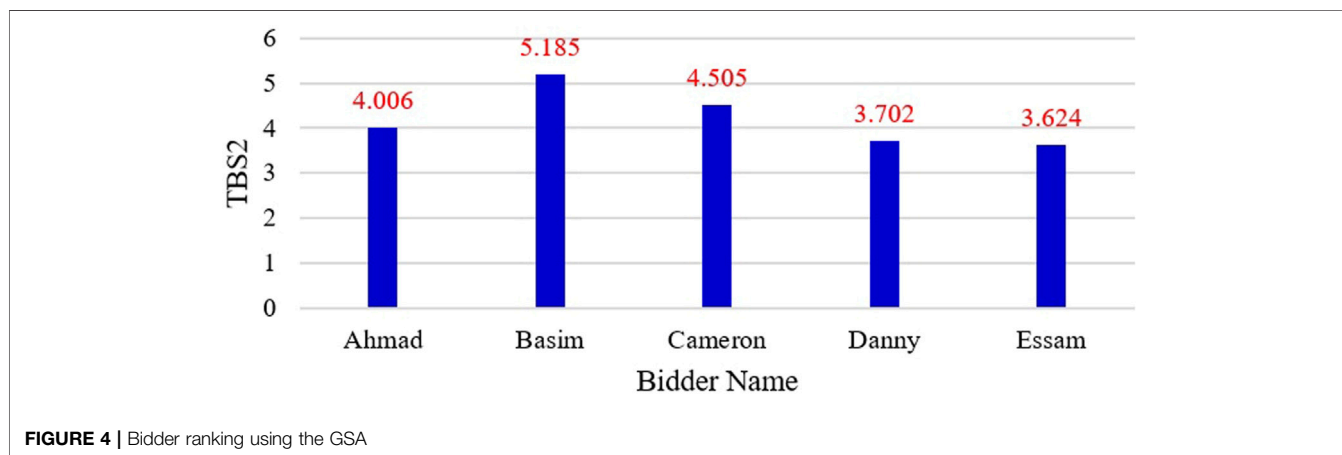
To obtain the “k” value, two indicators are required: the current markup and the winning markup. The current markup is estimated in Table 3, based on the bid cost ratio of the current project. The current markup is equal to the B/C

**TABLE 8 |** Optimum markup of winning the new project by the bidder “Ahmad”.

Project	Bidding cost ratio (B/C)								Expected Profit
	Basim		Cameron		Danny		Essam		
1	1.120		1.220		1.260		1.300		
2	1.210		1.150		1.220		1.180		
3	1.200		1.230		1.240		1.210		Ahmad is the winner
4	1.095		1.053		1.044		1.049		
5	1.034		1.038		1.039		1.030		
Average ( $\mu$ )	1.132		1.138		1.161		1.154		Project Cost
STD. Dev. ( $\sigma$ )	0.074		0.090		0.110		0.113		100,000,000
Markup	Z	Pr.	Z	Pr.	Z	Pr.	Z	Pr.	
0%	-1.79	0.04	-1.53	0.06	-1.47	0.07	-1.36	0.09	-
1%	-1.65	0.05	-1.42	0.08	-1.38	0.08	-1.27	0.10	720,459
2%	-1.51	0.06	-1.31	0.10	-1.28	0.10	-1.18	0.12	1,342,515
3%	-1.38	0.08	-1.20	0.12	-1.19	0.12	-1.09	0.14	1,853,126
4%	-1.24	0.11	-1.09	0.14	-1.10	0.14	-1.00	0.16	2,242,372
5%	-1.11	0.13	-0.98	0.16	-1.01	0.16	-0.92	0.18	2,504,884
6%	-0.97	0.17	-0.87	0.19	-0.92	0.18	-0.83	0.20	2,641,014
7%	-0.84	0.20	-0.76	0.22	-0.83	0.20	-0.74	0.23	2,657,502
8%	-0.70	0.24	-0.64	0.26	-0.74	0.23	-0.65	0.26	2,567,457
9%	-0.57	0.29	-0.53	0.30	-0.65	0.26	-0.56	0.29	2,389,533
10%	-0.43	0.33	-0.42	0.34	-0.55	0.29	-0.47	0.32	2,146,357

**TABLE 9 |** Bidder Selection using CSA.

Bidder name	Current markup	Optimum markup	k	K+1	TBC2	TBC3
(1)	(2)	(3)	(4)	(5)	(6) From <b>Table 7</b>	(7) = (5) (6)
Ahmad	10%	7%	0.03	1.03	4.006	4.126
Basim	15%	7%	0.08	1.08	5.185	5.599
Cameron	8%	7%	0.01	1.01	4.505	4.550
Danny	12%	6%	0.06	1.06	3.702	3.924
Essam	20%	6%	0.14	1.14	3.624	4.131



**FIGURE 4 |** Bidder ranking using the GSA

ratio-1. The lowest markup value is 8% by the bidder “Cameron”. When the objective of the owner is to save the project cost without looking at the performance record of the bidder, the lowest value of the current markup is crucial for this selection. However, when the objective of the owner is to select a bidder, with respect to the bidder’s previous performance record, the current markup is integrated with the bidder’s performance record. The second indicator to

determine the “k” value is the winning markup. Using the historical data, which are collected by the owner, as shown in **Table 3**, the winning markup of each bidder can be estimated using Friedman’s theory, in this research. **Table 8** is an example of winning the current project by the first bidder “Ahmad” according to the 7% markup. Accordingly, the markup and “k” value results of the five bidders are shown in **Table 9**. Finally, **Equation 6** is carried out to determine



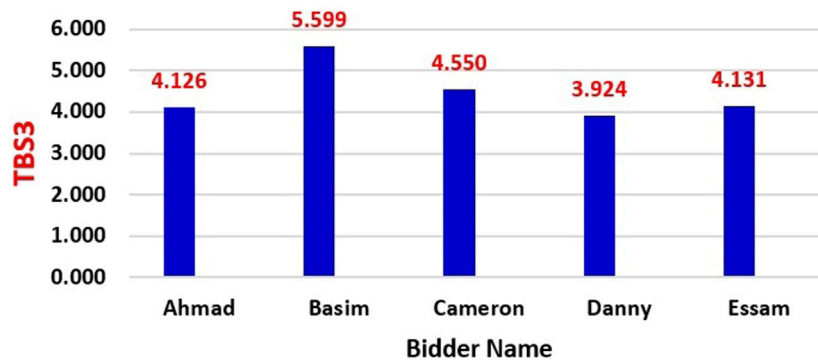


FIGURE 5 | Bidder ranking using the CSA

TBS3, as shown in Table 9 and Figure 5. The final selection using the CSA is depicted clearly in Figure 5. Danny has the lowest score; accordingly, he is the suitable bidder to perform the current 100-million dollar construction project. Ahmad is the second bidder on the shortlist, and he may be selected if Danny cannot fulfill the administrative requirements.

## DISCUSSION

It should be noted that the results of the three approaches can be similar or different. The first approach (QSA) is easy and can be used for the small and low risk of construction projects, while the second approach (GSA) is necessary to be utilized to adjust the delay factors of the first approach when the associated risk is higher. This adjustment is obtained using one of the decision-making methods, such as the analytical hierarchy process (AHP). This method needs expert judgments to complete the process, which might affect the result of the bidder selection if the selected experts are not qualified to involve in such processes. The third approach (CSA), counters more risky factors than the first and the second approaches to get the suitable bidder. Adding more risky factors to compare between the competitors gives the owners a solid decision. However, risky factors may complicate the process of the selection, and therefore, adding these risk factors must be carried out according to the actual needs of the owners or developing a graphical user interface (GUI) to help the decision-makers. On the other hand, the third approach required enough data to be performed. More data give more reliable results. The missing parts of the required data do not affect the results when the Friedman theory is considered for the bidding process. Simply, the average and the standard deviation calculated are based on the available data. Missing data of the delay factors affect the process; therefore, either assume missing data or ignore factors without data.

## CONCLUSION

The selection of a bidder to execute a multi-million construction project is a critical task. Fair selection is subjected to numerous factors. However, this task can be achieved using a specific and

comprehensive system. A new bidder selection system is developed to deal with the performances of bidders with respect to previous experiences and biddings. The current system is based on the risk performance instead of the qualifications of the bidder. Hence, the minimum score is considered instead of the maximum, which is significantly utilized by project construction owners. Based on the available data and required level of the selection, three systematic systems are developed to help the selection by the owners. The quick selection approach (QSA) was based on the scoring of the historical delay factors, generic selection approach (GSA) for scoring and the importance weights of the delayed factors, and comprehensive selection approach (CSA) with respect to the bidding strategy and the scoring with the importance weights of the delayed factors. Construction management specialists have validated the three approaches. If the required data are available, the comprehensive selection (CSA) is found to be more efficient. As a result, owners of construction projects can rely on the developed models to choose the appropriate bidder based on the risk index's lowest value. The new work paves the way for future research in several areas, including the following:

- i. A graphical user interface (GUI) is required to implement the three approaches.
- ii. More research is required to include all types of construction contracts.
- iii. More risk factors may be added to the developed models based on the nature of the new projects.

## Limitations

The current research is limited to the following:

- i. This is suitable for competitive bidding only. When all bidders are applied to win a project.
- ii. All bidders are subject to the prequalification process according to different issues. A bidder is qualified to be on the shortlist when he/she fulfills all prequalification points.
- iii. Ten delay factors are adopted in this research. However, the model is flexible to modify these factors with respect to ten only.
- iv. A bidder is selected according to the minimum score value, which is a function of risk.

- v. The analytical hierarchy process (AHP) and Friedman theory are utilized to perform the developed models in this research. However, the model is flexible to adopt other methods to carry out the objectives of this research.

## DATA AVAILABILITY STATEMENT

The original contributions presented in the study are included in the article/Supplementary Material; further inquiries can be directed to the corresponding author.

## ETHICS STATEMENT

Ethical review and approval was not required for the study on human participants in accordance with the local legislation and institutional requirements. Written informed consent for

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- participation was not required for this study in accordance with the national legislation and the institutional requirements.

## AUTHOR CONTRIBUTIONS

The author confirms being the sole contributor of this work and has approved it for publication.

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